



Returns and Exchange Form

All returned articles are to be sent to:

i-glamour.com
Returns Centre
Locked Bag 5022, Bourke Road
Alexandria, NSW 2015

YOUR ORDER SUMMARY:						
TAX INVOICE NUMBER:	NAME:	CONTACT PHONE NUMBER:	EMAIL ADDRESS:			
QTY:	STOCK CODE:	DESCRIPTION:	REFUND? (tick)	EXCHANGE? (tick)	REPLACEMENT ITEM CODE:	REASON CODE:
						1 - NOT AS EXPECTED 2 - INCORRECT ITEM 3 - ITEM FAULTY

You may send your return by regular mail however we highly recommend registered mail so you can track that we received your return.

Please state the reason for the return and your details on this form so we can ensure you are properly credited.

The i-glamour 100% Guarantee: if for any reason you are not satisfied with your purchases, please return within 7 days for refund excluding freight fee (if applicable). Items must be returned in original condition, in original packaging.

Non-faulty items returned for exchange or refund must be unused. Any request for exchange of non-faulty items sent as per order will, if possible, be fulfilled but will be subject to a re-shipping charge. If replacement item is more, incremental item cost is the responsibility of the customer.

If an item is damaged or faulty, you can return it to us for exchange or a full refund of the product purchase price together with the cost of original freight fee.

If you have any queries regarding your refund or return, please contact us by email info@i-glamour.com, by using the Contact Us form on the web or by phone (02) 9666 8045 (Monday – Friday 09:00 – 17:00 AEST)